

**CURRICULUM VITAE  
FOR  
SESU MANGENA**

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**SOUTH AFRICAN WORK PERMIT NUMBER: MID 133432/2018/ZEP**

**QUALITY ASSURANCE SUPERVISOR**

**OVERVIEW**

I am a qualified technician with a wide range of experience in quite a number of Quality management systems. Able to work on initiative as part of team work to achieve quality objectives. My leadership skills help me to create a safe and healthy working environments for the wellbeing of staff and optimization of business operations.

**PROFFESIONAL QUALIFICATIONS**

1. FSSC 22000 Food Packaging Implementation. (Entecom: 2018)
2. Certificate in Maintain and Monitor SHEQ Systems and Procedures. (Plastics SA: 2017)
3. Certificate in the Implementation of Quality Management Systems, ISO 9001: 2008 (SGS Academy South Africa: 2015)
4. National Diploma in Plastics Processing Technology (Polymer Science) (Harare Polytechnic: 2003)
5. National Certificate in Plastics and Rubber Technology. Harare Polytechnic: 1999

**MAJOR SUBJECTS**

Plastics Processing Technology  
Plastics Materials (Polymer Science)  
Quality Management Systems –Implementation  
Supervisory Management  
Basic Computer Skills

**KOOGANPLASTICS Manufacturing Company**

## **WORK EXPERIENCE**

August 2019 to Present

### **POSITION HELD: Quality Assurance Supervisor**

#### **DUTIES**

- . Responsible for recording, analysing and distributing process statistical control information and ensuring safe keeping of company documents
- . Communicates nonconformances both internal and external and carries out investigations to resolve customer complaints and implementing effective corrective and preventive action plan
- . Work with other HODs/Managers to effectively achieve set objectives and goals
- . Conducts Health and Safety inspections at site and recommend strategies to avoid accidents.
- . Implements personnel policies and providing technical support to staff
- . Responsible for Quality reporting and documentation of activities including compilation of monthly departmental reports.
- . Actively take part in Internal process audits and 3<sup>rd</sup> party external audits
- . Interacts with suppliers/service providers to ensure our set standards are met as specified by the systems control
- . Ensure all equipment is in good condition and is calibrated and verified as per requirement
- . Ensuring proper hygiene and good housekeeping is maintained across all departments
- . Staff management, training and offering support to get work done effectively and efficiently

September 2017 to July 2019

### **POSITION HELD: Senior Quality Controller**

#### **DUTIES**

- . Monitor closely process control system to ensure products are defect free and conforms to internal and customer specifications and external guidelines.
- . Coordinates pre-launch production trial run process monitoring on existing products and new projects.
- . Responsible for maintaining project documentation for all new product developments.
- . Conduct internal process audits successfully.
- . Conducts verification of measuring equipment for all departments to ensure the correct operation of the instruments.
- . Facilitate use of appropriate problem solving techniques for effective root cause analysis and successful corrective action.

- . Filing of quality related documents of external origin, for example, supplier COCs, questionnaires, TDS/MSDS, etc.
- . Generate COCs for outgoing deliveries to customers.
- . Supervise a total of 13 staff members under the Quality Control department.

October 2013 to August 2017: KOOGAN PLASTICS

**POSITION HELD: Quality Controller**

**DUTIES**

- . Assist the QA manager with any documentation relating to tasks and processes in the plant.
- . Receive and inspect incoming raw materials.
- . Conduct the process checks and ensure 100% adherence to work instruction.
- . Monitoring the production in-process control focusing mainly on production cycle times and product weights.
- . Ensure product complies with legal and quality standards.
- . Solving quality related problems.
- . Monitor and control scrap.
- . Perform necessary follow-ups in process changes made.
- . Conduct tests to ensure products meet the customers' requirements and specifications
- . Conducts final inspection on finished products for quality, quantity and proper product description on tracking labels.

April 2004 to December 2009

**COMPANY -Highfield Bag (PTY)**

**POSITION HELD : Junior Technician**

Highfield Bag does film extrusion, and the film is later converted into film tapes for making polywoven bags. They also do blown film extrusion of packaging bags of a wide range of sizes.

**DUTIES**

- Solving quality related problems that can bring production to a halt
- Research and development on new products and raw material substitution
- Product quality maintenance and production analysis plus process control
- Product cost reduction and formulation costing
- Giving technical support to customers

**ACADEMIC QUALIFICATIONS**

**ORDINARY LEVEL : SEVEN SUBJECTS INCLUDING  
MATHEMATICS AND  
ENGLISH**

**PERSONAL DETAILS**

**Date of birth**            **04/01/1978**

**Passport number**       **DN378704**

**Gender**                    **Female**

**REFERENCES**

**STEVENS MASANGO: QUALITY ASSURANCE MANAGER**

**MPACT PLASTICS JOHANNESBURG**

**CONTACT NUMBER: 078 725 6941**